





PACIFIC BOOKSTORES - PURCHASE GUIDE

ONLINE ORDER (HOME DELIVERY OR SELF COLLECTION)	<p>1) Please visit our website - https://www.pacificbookstores.com/</p> <p>2) All users are required to create an account with us to proceed for ordering</p>
LAUNCH DATE FOR ONLINE ORDERING	<p>10th November 2021 (Primary One only)</p> <p>16th November (All Levels)</p>
LAST DAY OF ONLINE ORDERING	<p>14th November 2021 (Primary One only for Home Delivery only)</p> <p>13th December 2021 (All Levels for Home Delivery or Self-Collection)</p>
HOME DELIVERY	Local delivery charge of \$13.80
SELF COLLECTION HOURS	Selected Self collection Date and Time indicated on the website
ONLINE PAYMENT OPTIONS	<p>Scan and Pay (QR code)</p> <p>Credit/ Debit  </p>
CANCELLATION/EXCHANGE POLICY	<p>1) All purchases are final and no cancellation.</p> <p>2) No refund is allowed and only exchange will be entertained.</p>
ONLINE BUYING GUIDELINE	Please go to https://www.pacificbookstores.com/FAQ
CUSTOMER SERVICE CONTACT :	<p>HOTLINE : 65592269 (9am to 5pm, Mon to Fri) (9am to 1pm, Saturday)</p> <p>EMAIL : sales@pacificbookstores.com</p>